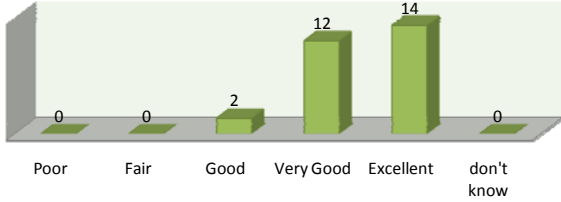


Customer Satisfaction Survey

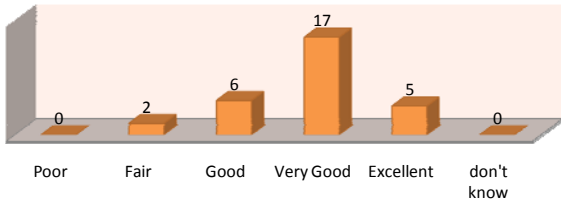
Q1. On a scale of 1 to 5 where 1 represents "poor" and 5 represents "excellent", how would you rate your level of overall satisfaction with Cambridge?



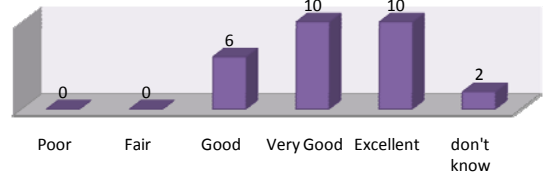
Q2. On a scale of 1 to 5 where 1 represents "poor" and 5 represents "excellent", how likely are you to recommend Cambridge to a friend or relative?



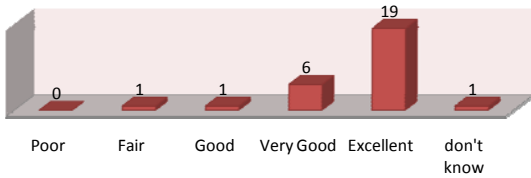
Q3. On a scale of 1 to 5 where 1 represents "poor" and 5 represents "excellent", how likely are you to repurchase products and services from Cambridge?



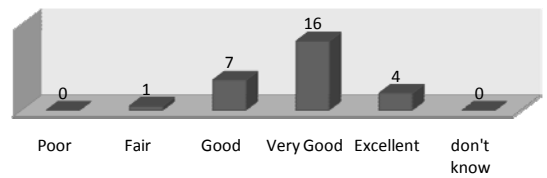
Q4. On a scale of 1 to 5 where 1 represents "poor" and 5 represents "excellent", how would you rate the overall quality of your relationship with Cambridge, considering all of your experience with them?



Q5. On a scale of 1 to 5 where 1 represents "poor" and 5 represents "excellent", how would you rate your level of satisfaction with Cambridge in regards to Customer Service?



Q6. On a scale of 1 to 5 where 1 represents "poor" and 5 represents "excellent", how would you rate your level of satisfaction with Cambridge in regards to price?



Q7. On a scale of 1 to 5 where 1 represents "poor" and 5 represents "excellent", how would you rate your level of satisfaction with Cambridge in regards to value?

